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I use hearing aids to hear and to communicate. Like most persons with hearing loss who use hearing aids, I often experience difficulty hearing in large gathering spaces even if a Microphone and PA system are used.

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May I recommend your facility install a Hearing Loop? Induction Hearing Loops:
Broadcast sound from the public address system wirelessly, much like Wi-Fi, to a hearing aid with a telecoil
Deliver sound customized for one's own hearing
Do not require those with hearing aids to seek, wear and return special equipment plus are inconspicuous to use
Accommodate one or 100+ persons at the same time
Portable receivers are available for non-hearing aid users

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